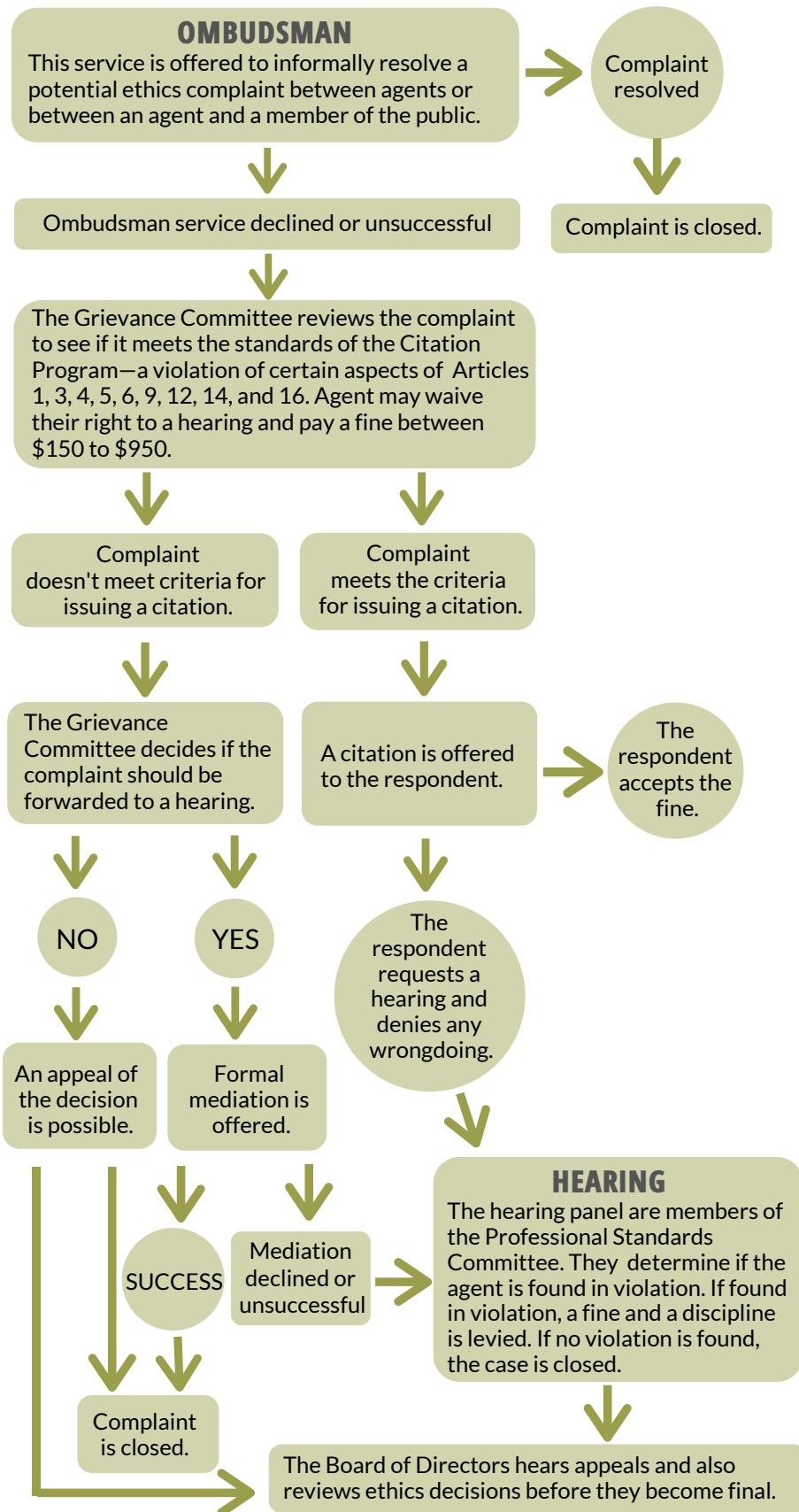


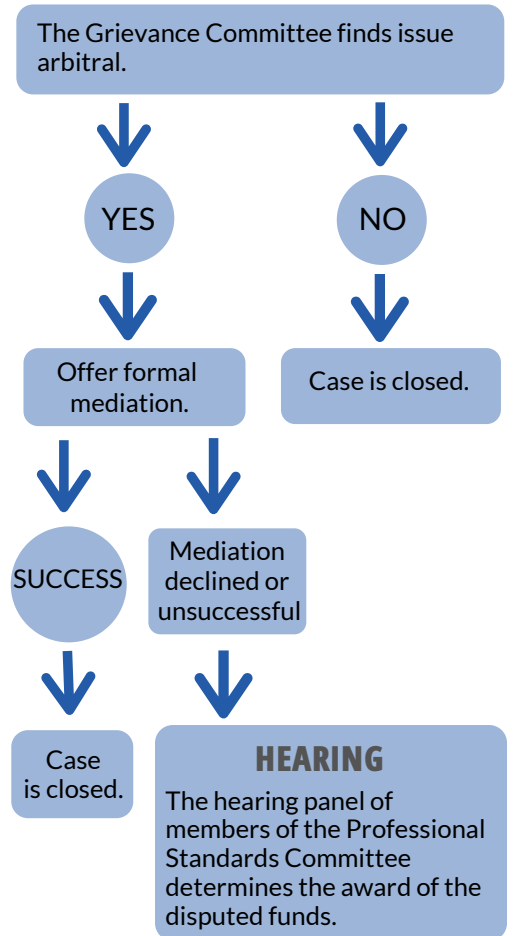
ETHICS COMPLAINTS

This process involves a complaint alleging a violation of the REALTOR® Code of Ethics. Complaints should be filed within 180 days of occurrence. There is no fee to file an ethics complaint.



ARBITRATION

This process involves a request to settle a commission dispute between brokers and is filed after a transaction is closed. In arbitration, each party pays a \$350 fee. The prevailing party's fee is returned.



**This graphic generally represents FAAR's Professional Standards procedures, but not necessarily every aspect.*